PEGA

DIGITAL PROCESS AUTOMATION PRACTICE

PEGA
Partner
Platinum

Coforge

Pega Digital Process Automation Practice

Coforge are a proud Pega Platinum Partner providing Pega Implementation, delivery and testing services. Pega's Digital Process Automation and BPM software helps global enterprises to crush business complexity and helps them operate smarter, simpler, and faster. Our 1000 + strong Pega practice brings unmatched expertise in assisting global organizations to achieve their digital process automation goals, revolutionize their customer's experience, boost efficiency and maximize customer lifetime value. With 115+ Pega Lead System Architects onboard, we are one of the highest certified Pega practices in the world. Our highly experienced teams have delivered 300+ successful customer implementations. With a suite of Pega Platform productivity solutions, we deliver significant value to customers in Insurance, Banking & Financial Services, Government, Manufacturing, Travel, Transportation and Hospitality.

Through our unique and combined expertise in the Pega Platform, we provide CRM, Case Management, RPA, and Decisioning solutions that transform organizations into the digital businesses of tomorrow. Our Pega Solutions like Insurance Smart Quote, Pega AI Chatbot, SMB Assistance Loans and our accelerators like Virtual Lead System Architect and Pega DevOps have been delivering great business results to our customers. Our deep expertise in Digital Process Automation technologies such as the low-code/no-code platforms, coupled by our strength in domain empowers organizations to accelerate growth, transform consumer experience, and create lasting value.

ABOUT US

- Total Pega Practice of 1000+
- Pega Platinum Partner
- 4000+ Person Years of Pega expertise
- 300+ successful Pega Implementations
- > 115 Certified Lead System Architects (CLSA)
- One of the highest certified Pega Platinum partners
- Specialist Pega BA and QA Practice
- Global ODC's Bangalore, Hyderabad and Nearshore UK
- Nearshore North American Development Center

Pega Partner Awards

AWARDED 'EXCELLENCE IN DRIVING CLIENT SUCCESS' BY PEGA IN 2018

AWARDED 'EXCELLENCE IN GROWTH AND DELIVERY' BY PEGA IN 2019

UNMATCHED EXPERTISE

Key Pega Certifications

11%
CLSA

CERTIFIED LEAD SYSTEM ARCHITECT

15%
CSA

CERTIFIED SYSTEM ARCHITECT

64%
CSSA

CERTIFIED SENIOR SYSTEM ARCHITECT

PEGA SOLUTIONS AND ACCELERATORS

Grappling with the LIBOR transition?
Coforge is supporting businesses achieve a seamless LIBOR transition

Insurance Smart Quote
Increase your strike rate using data-driven analytics from Pega.

Pega AI Chatbot
Significantly reduce your call centre waiting times Pega Chatbot Service offering

Migrate to the cloud
Migrate to the Cloud of your choice and save up to 30% on infrastructure costs

SMB Assistance Loans
Flexible platform to originate SMB loans at scale, in compliance with Govt. policies.

Pega Platform Upgrade
Exploit the latest Pega Platform capabilities with AI/ML, RPA, and CRM features

Pega Virtual Lead System Architect
Perform a thorough review of Pega applications remotely

Pega RAPID
Uniquely designed to optimize the prioritization and dispatch of work orders.

Contract Management Framework
Allowing users to intelligently assemble, publish, and manage documents with ease.

Pega BlockChain Solutions
Integrate with Blockchain to support your KYC process and e-Checks

Alfresco Framework
Integrated Pega Case and Content / Document Management Platform using Alfresco

Pega DevOps Service
Continuous delivery solution to rapidly develop, test and deploy applications

SERVICE OFFERINGS

Pega Platform

- Pega Architecture Consulting
- Pega COE Enablement
- Pega Platform Implementation
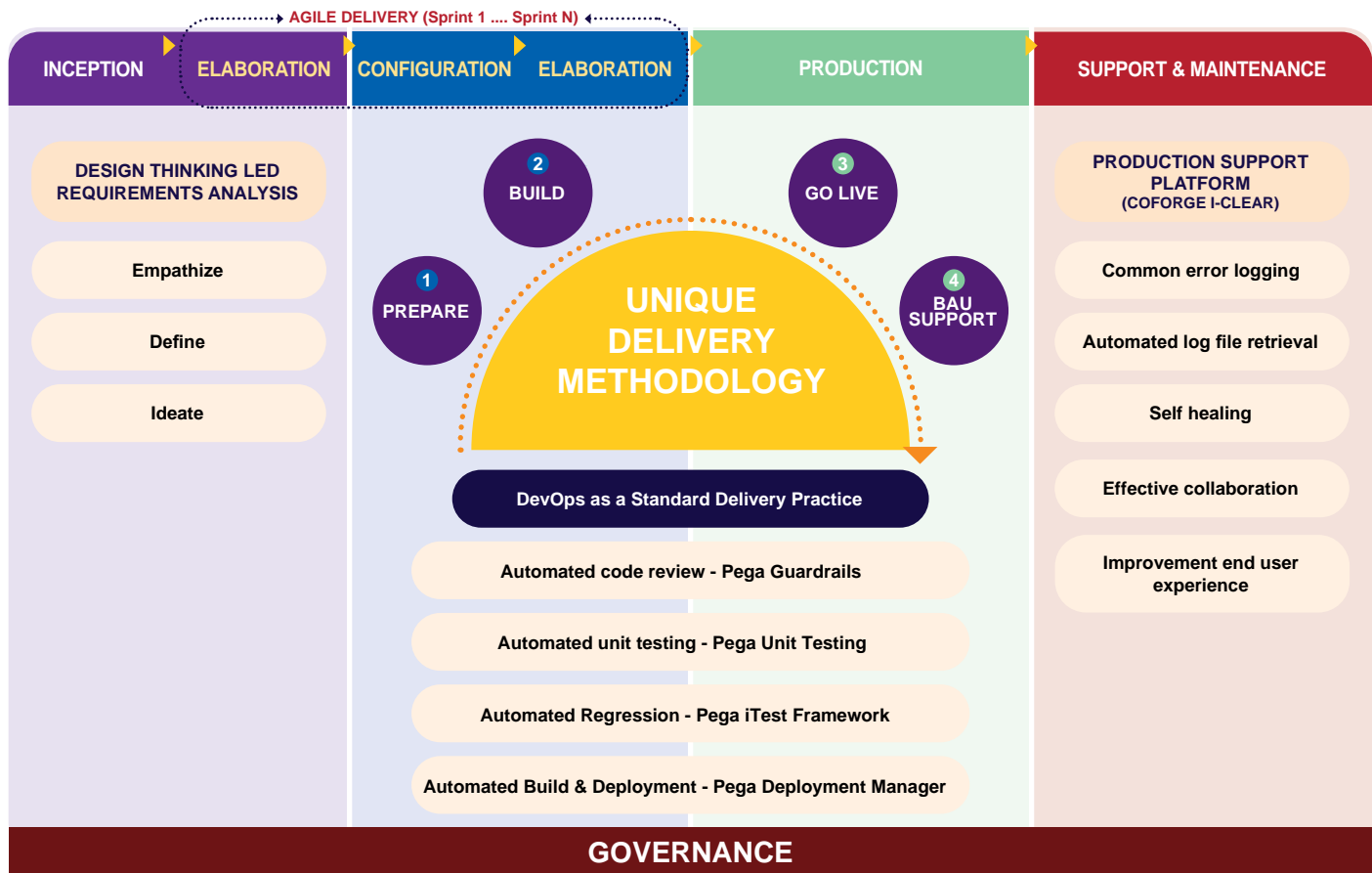- Pega Upgrades

Customer Service & Marketing

- Decisioning / Next Best Action
- Multi-Channel Enablement
- Pega UEX & Customer Journeys
- Robotic Process Automation

Support & Automation

- Pega / DevOps Acceleration
- QA Automation
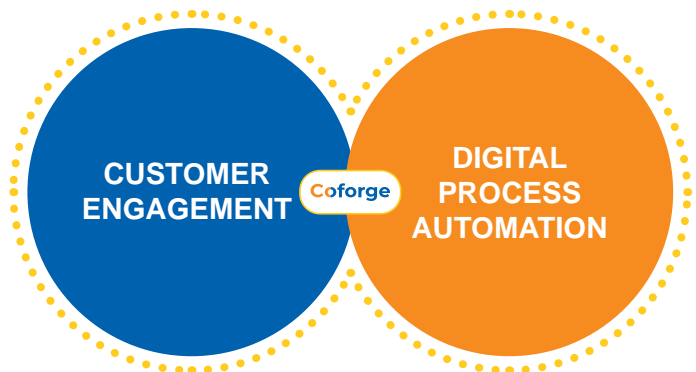- Pega Application Support
- Performance Engineering

OUR UNIQUE DELIVERY METHODOLOGY

AGILE DELIVERY (Sprint 1 .... Sprint N)

INCEPTION	ELABORATION	CONFIGURATION	ELABORATION	PRODUCTION	SUPPORT & MAINTENANCE

DESIGN THINKING LED REQUIREMENTS ANALYSIS

Empathize

Define

Ideate

2 BUILD

1 PREPARE

3 GO LIVE

4 BAU SUPPORT

UNIQUE DELIVERY METHODOLOGY

PRODUCTION SUPPORT PLATFORM (COFORGE I-CLEAR)

Common error logging

Automated log file retrieval

Self healing

Effective collaboration

Improvement end user experience

DevOps as a Standard Delivery Practice

Automated code review - Pega Guardrails

Automated unit testing - Pega Unit Testing

Automated Regression - Pega iTest Framework

Automated Build & Deployment - Pega Deployment Manager

GOVERNANCE

WHY COFORGE?

With our unique and combined expertise in the Pega Platform, we provide CRM, Case Management, RPA and Decisioning based solutions that transform organizations into the digital businesses of tomorrow.

- Pega practice of 1000+
- 300+ Successful Pega implementations
- Nearshore North American Development Center
- Specialist Pega BA and QA Practice
- PUI Product Development Partner for Pega

CUSTOMER ENGAGEMENT

Coforge

DIGITAL PROCESS AUTOMATION

5

For more information, contact information@coforge.com
© 2021 Coforge. All rights reserved.
Coforge is a leading global IT solutions organization, enabling its clients to transform at the intersect of unparalleled domain expertise and emerging technologies to achieve real-world business impact.
We leverage AI, Cloud and Insight driven technologies, along with our industry expertise, to transform client businesses into intelligent, high growth enterprises.
Today our proprietary platforms power critical business industries. Our 21,000 technology and process consultants engineer, design, consult, operate and modernize systems across the world.
Learn more about Coforge at: www.coforge.com

Stay Connected

Coforge